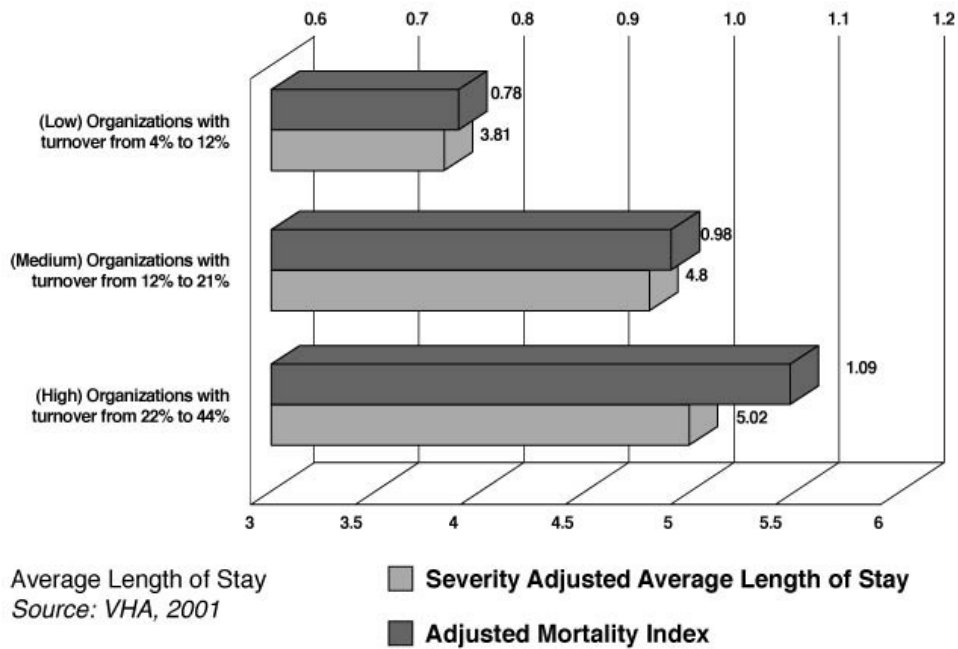


When employees feel that sense of purpose, worthwhile work, and making a difference, employee retention will rise under the people pillar. And higher employee retention—which really means lower employee turnover—correlates directly with better clinical outcomes, as seen below.



In this VHA study, organizations with the lowest employee turnover also had the lowest average length of stay and lowest adjusted mortality index.