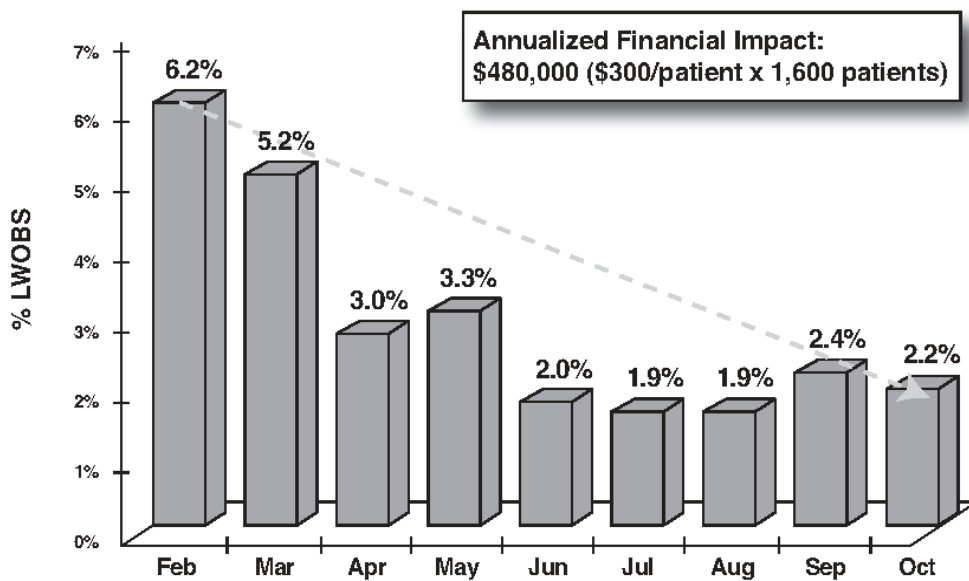


The average emergency department loses at least 2 percent of patients, and revenue, because patients choose to leave before getting treatment. Keeping just two to three extra billable patients each day for a year adds an additional \$219,000 to \$328,500 to an organization's bottom line. (Note: Assumes an average reimbursement rate of \$300 per treat and release emergency department patient.)

The following chart demonstrates the financial impact of an organization's reduction in its left without being seen rate.



Source: Texas Hospital, Admissions: 12,705, ED visits: 40,000, Employees: 1,611

This Texas hospital realized an additional \$480,000 in just eight months (while under full construction) by reducing their LWOBS rate 4 percent by hardwiring rounding in the reception area.