

Remember to formally train staff on bedside report using a competency assessment to ensure compliance and standardization. Use a bedside report dashboard like the one below to report back wins and opportunities to staff at huddles and stand-up meetings.

	n size	Nurse took time to listen	Nurses informative re: treatments	Informed about delays	Staff cared about you as a person	How well pain was controlled
Baseline		50%	58%	28%	45%	58%
Goal-In Percentile Rank		50%	50%	50%	50%	50%
Week of:						
7/29 - 8/4	13	51%	76%	93%	90%	97%
8/5 - 8/11	11	87%	57%	58%	66%	8%
8/12 - 8/18	11	71%	81%	19%	21%	50%
8/19 - 8/25	11	87%	87%	6%	72%	67%
8/26 - 9/1	8	14%	81%	25%	26%	75%
9/2 - 9/8	11	93%	93%	78%	88%	91%
9/9 - 9/15	1	72%	61%	69%	81%	64%
9/16 - 9/22	1	62%	99%	99%	99%	81%
9/23 - 9/29	3	90%	99%	99%	99%	99%
9/30 - 10/6	7	76%	80%	92%	82%	76%
10/7 - 10/13	1	99%	99%	91%	99%	99%

Baseline= May - July

Report = Pt response by Date of Discharge. Note: Weekly results may change over time