

Some emergency departments will distribute a card to staff with a reminder of what the group is focusing on. A card like the one below may be used for a whole quarter or longer, depending on how long it takes to hardwire a behavior.

Sacred Heart, for example, used the card below to remind staff about bedside report, report out on patient satisfaction scores, and share results from a chart audit on the use of pain protocols.

The reminder card features a header with the Sacred Heart Health System logo (a cross with a heart) and the text "Sacred Heart Health System". Below the header is a black horizontal bar. The main content is titled "Stand Up Meeting: Reminder!!" and lists four items: "1. Bedside Report for all RN's", "2. Keeping patients INFORMED OF CARE q 1 hour with documentation", "3. Use of Pain Protocols", and "4. Use of the Word Excellent". To the right of these items are five horizontal lines for notes. At the bottom left is the quote "Failure is the path of least Persistence" and at the bottom right is the StuderGroup logo.

Sacred Heart Health System

Stand Up Meeting: Reminder!!

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