

**ED Bedside Shift Report Competency Checklist Using SBAR(T)**

**S** = situation    **B** = background    **A** = assessment    **R** = recommendation    **T**= thank you

	<b>Expected Behaviors</b>	<b>Observed Behaviors- Yes/No</b>	<b>Comments</b>
<b>S</b>	<p><b>Offgoing Nurse-</b></p> <ul style="list-style-type: none"> <li>▼ Manages up oncoming nurse</li> </ul> <p><b>Oncoming Nurse-</b></p> <ul style="list-style-type: none"> <li>▼ Introduces self using AIDET</li> <li>▼ Updates white board</li> <li>▼ Checks armband while asking patient to state his/her name and date of birth</li> </ul>		
<b>B</b>	<p><b>Offgoing Nurse-</b></p> <ul style="list-style-type: none"> <li>▼ Involves patient in change of shift report</li> <li>▼ Gives a brief update on patient's chief complaint and what treatments/medications have been provided</li> <li>▼ Gives update on any pending tests or treatments (i.e. lab/radiology)</li> <li>▼ Discusses any special needs (i.e. altered mental status, fall risk, isolation precautions)</li> </ul> <p><b>Oncoming Nurse-</b></p> <ul style="list-style-type: none"> <li>▼ Asks patient if he has any questions</li> </ul>		
<b>A</b>	<p><b>Offgoing Nurse-</b></p> <ul style="list-style-type: none"> <li>▼ Gives explanation</li> <li>▼ Informs the oncoming nurse of what has been assessed and or noted during the shift</li> <li>▼ Includes any information or tasks that have been completed</li> <li>▼ Mentions what the oncoming nurse will need to complete or follow-up on</li> </ul> <p><b>Oncoming Nurse-</b></p> <ul style="list-style-type: none"> <li>▼ Reviews chart/checks documentation</li> <li>▼ Conducts a quick physical assessment and checks all IV sites/pumps for accuracy</li> <li>▼ Assesses patient's pain using a pain scale</li> </ul>		
<b>R</b>	<p><b>Offgoing Nurse-</b></p> <ul style="list-style-type: none"> <li>▼ Reviews all orders and plan of care with oncoming nurse (tests, treatments, medication therapy, IV sites/meds)</li> <li>▼ Includes relevant medications that have been ordered and any ancillary or support services that are working with the patient such as respiratory therapy, radiology,</li> </ul>		

	<p>social services, etc.)</p> <ul style="list-style-type: none"> <li>▼ Asks the patient, "Do you have any questions? Is there anything else the nurse needs to know at this time?"</li> </ul> <p><b>Oncoming Nurse-</b></p> <ul style="list-style-type: none"> <li>▼ Validates orders/plan of care</li> <li>▼ Asks any questions of offgoing nurse</li> </ul>		
<p><b>T</b></p>	<p><b>Thank the Patient-</b></p> <p><b>Offgoing and Oncoming Nurse-</b> Prior to leaving the room, asks the patient the following:</p> <ul style="list-style-type: none"> <li>▼ Is your <b>pain</b> under control?</li> <li>▼ Do you understand the <b>plan of care</b>?</li> <li>▼ Do you know what you are waiting for and what will happen next?</li> <li>▼ Do you have any <b>concerns</b> we can address?</li> </ul> <p><b>Use Closing Key Words-</b></p> <ul style="list-style-type: none"> <li>▼ <b>Offgoing Nurse-</b> "_____ will take very good care of you. Thank you for allowing me to care for you today."</li> <li>▼ <b>Oncoming Nurse-</b> "Is there anything you need right now? I'll be back to check on you in about an hour."</li> </ul>		