

Hourly Rounding

IMPROVING NURSING AND PATIENT CARE EXCELLENCE

A Video/DVD
providing a proven
call light reduction
strategy

Hourly Rounding — is a powerful tactic to improve nursing and patient care excellence. Studer Group partnered with the Alliance for Health Care Research (AHCRC) to conduct the largest study ever completed to show evidence that certain nursing staff behaviors reduce call lights and allow us to respond more efficiently to patient requests.

This study, which is included in this interactive training tool, clearly demonstrates when nurses follow recommended behaviors and actions during their hourly rounds, call lights can be reduced as much as thirty-eight percent (38%). Additionally, organizations see:

- Improved Clinical Outcomes
- Decreased Risk Through Less Patient Falls and Hospital Acquired Decubiti
- Increased Patient Satisfaction
- Increased Employee Satisfaction

HOURLY ROUNDING AND THE PATIENT CARE MODEL

Hourly Rounding is key to the Studer Group Patient Care Model. This nursing model presents four tactics which help achieve nursing and patient care excellence. Each is unique, but each has the common goal of driving patient care to the bedside. The model includes, (a) Hourly Rounding, (b) Individualized Patient Care, (c) Bedside Shift Report and (d) Discharge Phone Calls. **Hourly Rounding is the recommended first step** when implementing the patient care model.

PRODUCT ADVANTAGES:

This interactive training guide and video provides:

- A cost-efficient way to teach and coach leaders, nursing and ancillary staff.
- A consistent framework of staff behaviors and actions to use when rounding on patients.
- Video vignettes to demonstrate patient interactions using eight rounding behaviors.
- Tools, resources and tips to hardwire the approach.
- Leader training with specific implementation steps and how to collect baseline data and track results.



“Hourly rounding has been the most rewarding thing I’ve done in 32 years of nursing. The positive results with staff and nurses is almost too good to be true.”

Vicky McCain, MHA, RN
Chief Nurse Executive
St. Bernardine Medical Center



Hourly Rounding vignettes reinforce learning and provide real patient rounding scenarios.

STUDERGROUP[®]

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Hourly Rounding equips staff at all levels with the ability to use certain behaviors and actions to not only reduce call lights, but reduce patient falls, hospital acquired decubitus, and save significant nursing time. To maximize learning potential, Studer Group provides unique ways to learn and implement in your organization:

- **Individual Learning Session:** Quint Studer, CEO of Studer Group provides a personalized introduction and lays the framework for hourly rounding in your organization.
- **Nursing Presentation of Hourly Rounding Behaviors:** Lyn Ketelsen, RN, MBA and Studer Group Coach teaches and demonstrates the eight hourly rounding behaviors.
- **Call Light Study Results:** Chris Meade, PhD and Executive Director of the Alliance for Health Care Research presents the call light study results.
- **Hourly Rounding Vignettes:** Hourly Rounding vignettes allow participants to view health care professionals using the eight hourly rounding behaviors.
- **Specialty Unit Implementation:** The guide provides information to customize the hourly rounding behaviors to any specialty unit or area.
- **Leader Session:** Lyn Ketelsen steps you through the implementation process from collecting baseline data to monitoring results.

PARTICIPANT GUIDE

50 Participant Guides are provided to turn training into an interactive process including:

- Staff Hourly Rounding Pocket Cards
- Vignette Observation Sheets
- Tools to Collect Your Own Call Light Data and Prepare for Implementation
- Frequently Asked Questions
- Implementation Planning Table
- Specialty Unit Worksheet
- Hourly Rounding Competency Test and Training Certificate



Quint Studer and Studer Group coaches teach how hourly rounding will dramatically improve nursing and patient care excellence.



Begin implementing hourly rounding in your organization today. Let us teach you the skill and the amazing results to be achieved.

To order your video/DVD and guides*, please contact:
Fire Starter Publishing
866-354-3473

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