

## **AIDET<sub>SM</sub> Five Fundamentals of Patient Communication**

### **Tool 2: SAMPLE AGENDA**

#### **AIDET: Five Fundamentals of Patient Communication**

**<Date>**

**<Time>**

- 
- Introduction and Participant Guide 8 a.m.
  - Section 1: Understanding AIDET
  - Section 2: Developing AIDET For Your Department or Workplace
  - Section 3: Watching AIDET: Vignettes
  - Section 4: Practicing AIDET: Role-Plays
  - Section 5: Hardwiring AIDET
  - Closing and expectations
- 

#### **Facilitator notes:**

- We recommend that you have only the start and end times on the agenda for participants.
- This will give you more control of time.
- When you are training leaders or supervisors, the content of Sections 1-4 will be the same as training for staff.
- For Section 5, use the time to review the game plan, your expectations of leaders, and the tools they will be using.